



**Public Service
of New Hampshire**

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The Northeast Utilities System

April 6, 2012

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

Re: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 11-168



Dear Secretary Howland:

As required in NHPUC Order 23,980 dated May 30, 2002 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for March 2012 on PSNH's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

A report of the actual EAP administrative costs is also provided for the quarter ending March 31, 2012.

In addition, on March 30, 2012 the Program Administrator was provided customer billing, and payment information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of March 2012, PSNH expenses were \$101,592.80 above the Net SBC Funding. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$7,748,753.10.

This report is being filed electronically with one paper copy being sent to the Commission.

Very truly yours,

Gilbert E. Gelineau, Jr.
Manager Marketing Support